

# System Update 11/01/2020

**Remember – you may need to perform a hard refresh to pull in these updates (Ctrl+Shift+R)**

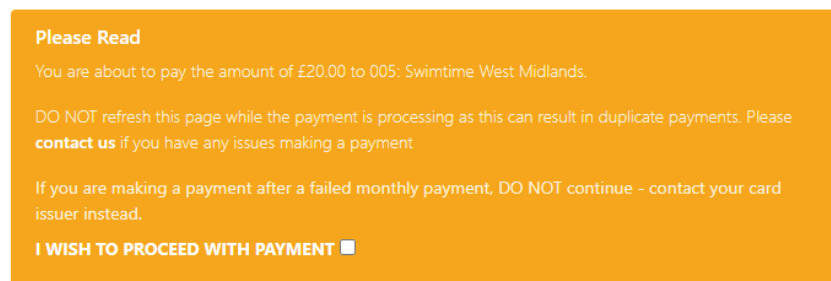
## Customer Journey

### Dashboard

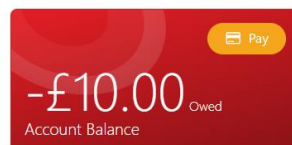
- Customer balance on the dashboard now shows as
  - £XX.XX (Owed)
  - Or
  - £XX.XX (Credit)

### My Payments > Make a Payment

- Message added: *“If you are making a payment following a failed Monthly payment, do not continue. Please contact your card issuer instead”*
  - Also added confirmation that message has been read



- Account balance – added the words “Owed” and “Credit”



- Improved view where customer has a balance with more than one Franchisee



### Finder

- Class cards now have added information
  - **Course Category**
  - **Min/Max Age**
    - Only shows if set for the class

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## Fridays at 4:00 PM

Type	Eel 1
Category	Beginners
Start Date	3rd January 2021
Availability	Spaces Available
First Lesson	Friday, 8th January 2021, 4:00 PM
Next Lesson	Friday, 8th January 2021, 4:00 PM
Duration	30 minutes
Minimum Age	2 yrs, 6 mths
Maximum Age	6 yrs, 6 mths
Cost Per Month	from £36.50

Book Now

## FranScape

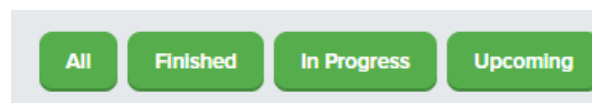
### Classes Tables

- The Calendar icon in the **Lessons** column now shows a list of remaining lessons, including:
  - Occupancy per lesson
  - Status of each lesson (Upcoming/Complete/Cancelled)

Remaining Lessons						×
ID	DATE	STARTS AT	ENDS AT	CONSUMERS	STATUS	
378983	Tuesday 19th January	17:30	18:00	👤 3 / 6	🚫	
378985	Tuesday 26th January	17:30	18:00	👤 3 / 6	🚫	
378990	Tuesday 2nd February	17:30	18:00	👤 3 / 6	⚠️	
378995	Tuesday 9th February	17:30	18:00	👤 3 / 6	⚠️	

### Franchisee Portal > Courses/Classes Table

- Quick Filter buttons added to main Courses and Classes tables



### Consumers

- Consumer age now shows as **Years & Months** in all areas
- Where an **Age** filter is available, the “0” option has been fixed to show all Consumers **aged 0-11 months**

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Filtering is on

Clear All

SEARCH

COURSES CATEGORY

Start typing a courses category name...

COURSES TYPE

Start typing a courses type name...

WEEK DAY

Any

VENUE

All Venues

AGE

0